

Shashin Patel

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(310) 896 – 8797 | DoD Clearance: Secret - Inactive

DIRECTV / AT&T

30M+ Active Global Subscribers

Sr Designer, Product User Experience

Jun 2014 – Present

- Lead designer: DVR Playlist Modernization & Customer Care
- Re-architected 2016 NFL Sunday Ticket Web to be responsive, video-first
- Led & launched global awareness & self help for 9M+ Internet-connected Set Top Boxes

Tech Startups

Co-founder and Head of Product @ Ticketfree.co

Jan 2014 – Apr 2014

- Live GPS Street Parking Maps on Web & Android

Product Lead @ Qudos.com

May 2012 – Apr 2013

- Stealth Professional Service Referral Web App

VDIO.com

Stealth Worldwide TV & Movie Service

Information Architect

Jun 2010 – Mar 2012

- Storyboards & agile UX designs, Keynote prototypes & live Google Doc specs
- Wireframed & process mapped e-comm transactions approved by Chase bank
- Site & mini-maps, UI + IX in Balsamiq & Antetype for visual, tech & exec teams
- Design principles, guidelines & workflows as company grew from 5 to 30+

Northrop Grumman

USAF B-1 Bomber, Joint Mission Planning

Command & Control Systems Engineer 3

May 2009 – Jul 2010

- Modernization of business & user requirements into product redesigns
- Migrated ground-based system for Inflight use w/ 20+ moving map overlays
- Redesigned Mission Critical Data Sheets improving quality & quantity in displays
- Managed MS Project plans, 5000+ requirements in DOORS & reliability testing

Defense Mission Systems Engineer 2

Sept 2007 – May 2009

- Primary engineer: 14 design cycles w/ 100% approvals by Office of Secretary of Defense
- Managed design lifecycles in 3 release baselines w/ 4 platform change-sets
- Recognition of Excellence Award (2007) & CMMI Maturity Level 5 Award (2009)

Raytheon

US Navy F/A-18 ATFLIR Targeting Sensor

Systems Engineer 1

Apr 2006 – Sept 2007

- Team Lead: \$2.6M maintainability redesign improving field availability for USN
- Produced 36 tech manuals for 3600+ parts & trained Senior Air Techs on repair process
- Youngest member of Systems Eng Tech Dev Program & 6Sigma Green Belt



University of Southern California

Viterbi School of Engineering '05

B.S. Industrial & Systems Engineering: Info Ops Mgmt

VP $\alpha\pi\mu$ Honors Society | Dean's List



United States Naval Academy

US Navy Active '01 – '03

70 units toward B.S. Information Technology

National Service Defense Medal